

DEBT RECOVERY PROCEDURE

This debt collection procedure of UAB "Bendras finansavimas," legal entity code 303259527 (hereinafter – "SAVY"), establishes the measures that SAVY applies when a consumer credit borrower fails to timely fulfill the financial obligations set forth in the consumer credit agreement, i.e., when the borrower is in arrears.

The client receives an invoice for payment at the beginning of each month, which must be paid by the due date specified in the client's payment schedule. When entering into the agreement, the client may choose a payment date between the 1st and 28th of the month.

If the consumer credit borrower (hereinafter – the "**Client**") fails to meet their obligations on time, the following debt administration measures are carried out in the order specified below:

A. Debt Administration and Pre-Litigation Collection within SAVY

1. SAVY reminds the Client via SMS of the upcoming payment due date, in accordance with the Client's payment schedule, indicating that it is the last day to make the payment.
2. SAVY informs the Client by email that late payment interest applies and that if the obligations continue to be delayed, the Client's personal data will be recorded in the databases of the credit bureaus UAB Creditinfo Lietuva / UAB Scorify.
3. A SAVY employee makes a phone call to remind the Client once again of the outstanding amount.
4. SAVY sends an SMS urging the Client to make the payment promptly to avoid collection actions.
5. SAVY sends an email warning the Client that the debt will be registered in the databases of UAB Creditinfo Lietuva / UAB Scorify and that the administration of the debt will be transferred to SAVY's debt collection department.
6. SAVY makes an automated call to remind the Client of the unpaid installment.
7. If the Client fails to fulfill their obligations within 40 days, SAVY transfers the debt administration process to SAVY's pre-litigation debt collection department, and the Client receives a notification confirming this by email. To prevent the Client from assuming additional financial obligations, information regarding the debt is recorded in the databases of UAB Creditinfo Lietuva / UAB Scorify.
8. All debt collection actions and statuses are reflected to investors in real time, indicating which actions were taken and on what dates.

Once the Client pays the debt, the debt collection actions are terminated, and the Client is returned to the previous payment schedule. SAVY informs investors electronically about the status of investments related to debt collection actions – including their initiation and/or completion.

B. Pre-litigation collection through debt collection agencies / bailiff

9. In certain cases, upon the expiry of a 90-day period, if the Client has not settled the debt, has avoided cooperation, otherwise evaded, or failed to respond to the actions of SAVY's pre-litigation debt collection department, SAVY shall notify the Client that the pre-litigation debt administration is being transferred to a debt collection agency / bailiff.
10. The debt collection agency / bailiff shall administer the debt for up to 150 days.
11. If the Client cooperates and seeks to reach an agreement on debt repayment, the debt collection agency / bailiff may administer the debt for a period longer than 150 days, i.e., until the overdue installments are fully paid.

C. Termination of the Consumer Credit Agreement

12. SAVY terminates agreements with defaulting Clients after 6–7 unpaid installments according to the loan repayment schedule. In cases where the Client makes no payments at all, or the payments made are insufficient, SAVY may initiate termination of the agreement earlier.
13. Prior to termination, the Client is sent a final notice providing an additional two (2) weeks to settle the outstanding debt. If the Client fails to repay the debt within the period specified in the final notice, the loan agreement is terminated, and the Client retains the right to repay the debt within 30 days from the date of termination of the loan agreement. The documents of the consumer credit agreement required for the preparation of procedural documents for court proceedings to recover the debt are handed

over to an attorney.

D. Judicial Debt Collection

14. Litigation-Based Debt Collection is applied if the Client has breached the agreement by failing to make payments on time according to the repayment schedule. The Litigation-Based Debt Collection typically lasts 3-6 months. In certain cases, the Litigation-Based Debt Collection may take longer, for example, if the court rejects or does not accept the claim, identifies deficiencies, requests additional evidence, changes jurisdiction, is unable to serve documents to the Defendant, the Client files objections (a response) to the filed claim for debt recovery, an oral hearing takes place, the court dismisses SAVY's claim, and SAVY files an appeal, etc.
15. The Litigation-Based Debt Collection is organized and financed by SAVY. Any costs incurred by SAVY in the Litigation-Based Debt Collection and debt recovery (court fees, litigation costs, bailiff case administration fees payable when submitting an enforcement document for execution) are reimbursed on a priority basis.

E. Bailiff Enforcement Proces

16. Upon a court granting a debt claim, SAVY, having received the enforcement order issued by the court, transfers it to a bailiff who initiates the compulsory debt collection process. Investors are informed about the transfer to the bailiff and the ongoing enforcement process through the loan status marked as "with bailiff," and additional information regarding the debt recovery process, the Client's financial situation, and other relevant details is provided.
17. It should be noted that the timing of investment returns for the investor depends on the actual financial condition of the debtor during the enforcement process, i.e., whether the debtor is employed and receives regular income, has one-time or other passive income, or possesses assets against which restrictions on disposal rights can be applied. If the debtor is employed, solvent, owns assets, and makes payments to the bailiff in accordance with the enforcement plan, the compulsory collection process is likely to conclude more quickly. If the debtor is unemployed, insolvent, lacks assets, has other debts registered with bailiff offices, or fails to make payments to the bailiff, the recovery process may be prolonged, e.g., until funds become available for the bailiff to execute. Each debtor's case is individual, and therefore the duration of debt recovery varies.
18. In the event of an individual's bankruptcy, upon the completion of the bankruptcy proceedings, a ruling is issued regarding the closure of the bankruptcy procedure and the write-off of remaining obligations. On this basis, SAVY writes off such debts as losses, as further debt recovery is impossible.
19. In the event of the debtor's death, SAVY checks the Wills Registry for information about heirs and sends a creditor claim to the last known residential address of the debtor or to the notary responsible for that jurisdiction. If the debtor has no assets and no heirs are identified, such debts are also written off as losses, as debt recovery is not feasible.